

IDEC Quality Standard

Preface

The "IDEC Quality Standard" is the basic policy that guides us, as "One IDEC," as we pursue our commitment and mission to ensure the quality of our products and services.

All of us with their diverse cultures and values, we strive to always provide the highest quality products and services to global markets.

Quality Statement

Since its founding, IDEC—with the mission of creating an optimal environment for human and machines—has offered a wide variety of products and services that contribute to society through the application of high-quality control systems and improvement activities.

With the uncompromising belief that the true value of products lies in their quality, while at the same time improving and growing resources that benefit us, we will continue to pursue the highest levels of quality and pass on that philosophy as we move into the future.

Quality First: Striving for Top Quality

We will never compromise on quality and we are committed to pursuing the highest level of quality.

Promoting "ANSHIN* and SAFETY" globally together with well-being

Our products and services are used daily in many familiar contexts and various types of industries.

To enhance human well-being, we will continue to offer exceptionally reliable products globally to realize a safer and more secure society.

*ANSHIN: a sense of trust and assurance without any fear or stress

Always working with Our Customers

As a trusted partner, we work sincerely with customers to fulfill their requirements using our products, services and various activities. To that end, we will propose innovative solutions from the customers' perspective to create new value and future possibilities.

Quality Management System (QMS): Building a More Efficient System

To provide products and services of the highest quality, we create and continuously improve our Quality Management System to maximize effects. Each individual employee acts in accordance with the system and fulfills her/his responsibilities in the process, from planning and development to after-sales service.

Pride in Industry-Leading Technology

For our customers and society globally, we leverage our core technologies to develop industry-first products and services as well as to promote international standardization activities. We will continue to work on enhancing our own skills and capabilities to achieve further technological innovations and standardization.

